

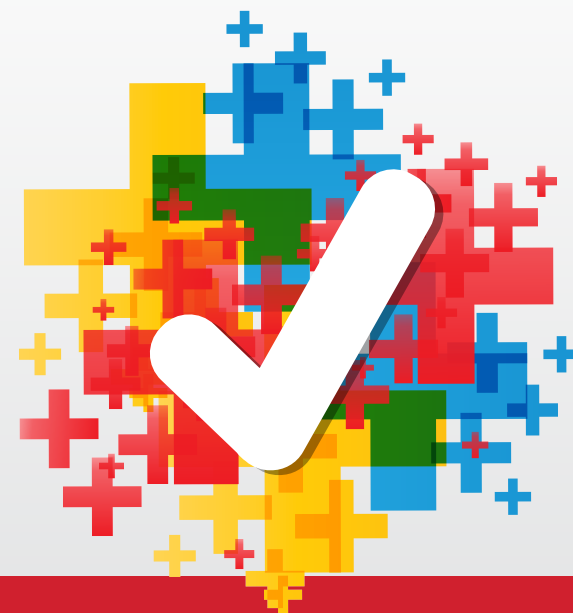
TRAINING	TIER	1	2	3	4	5
WEB BASED ONLINE TRAINING <ul style="list-style-type: none"> Unlimited access to hundreds of online courses Includes Video, Diagnostic, Technical, TechAssist, TechTube 		✓	✓	✓	✓	✓
SEMINARS <ul style="list-style-type: none"> 3-hour Instructor-Led courses Covers various systems and makes/models Hosted by Distributor to ensure a convenient date, time and location 		✓	✓	✓	✓	✓
MYSHOP ON SITE TRAINING <ul style="list-style-type: none"> Instructor-led Training at YOUR place of business Covers various systems and makes/models 					✓	✓
TRAINING WEBSITE <ul style="list-style-type: none"> Create and manage complete training profile Track all online and instructor-led courses completed – by technician 		✓	✓	✓	✓	✓

BUSINESS SUPPORT	TIER	1	2	3	4	5
INFO-LINE <ul style="list-style-type: none"> Dedicated support line for all Program questions and issues 		✓	✓	✓	✓	✓
MONERIS CREDIT/DEBIT CARD FEES <ul style="list-style-type: none"> Low/discounted preferred Moneris card processing rates 		✓	✓	✓	✓	✓
GM NEW VEHICLE PURCHASE PROGRAM <ul style="list-style-type: none"> Discounts on the purchase or lease of a new GM Vehicle 				✓	✓	✓
UNIFORM PROGRAM <ul style="list-style-type: none"> Access to ACDelco uniforms for launder or purchase 		✓	✓	✓	✓	✓
TECHCONNECT WEBSITE <ul style="list-style-type: none"> Secure Website with program and marketing support Access to Roadside Assistance marketing, InTune Newsletter, Logos, Knowledge is Power and more 		✓	✓	✓	✓	✓
MECHANICNET CUSTOMER CRS <ul style="list-style-type: none"> Discounted monthly rates 		✓	✓	✓	✓	✓
AUTO VITALS <ul style="list-style-type: none"> Discounted rates on monthly subscription 		✓	✓	✓	✓	✓
GEM-CAR SHOP MANAGEMENT SOLUTION <ul style="list-style-type: none"> Discounted rates on subscription 		✓	✓	✓	✓	✓

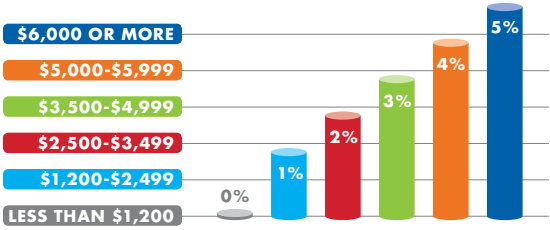


PROGRAM MEMBERSHIP. IT ALL ADDS UP.

Take full advantage of all the benefits of the ACDelco PSC program as part of the Retail Service Support Program.



**MEMBERSHIP IN THE
RETAIL SERVICE SUPPORT PROGRAM**

EARNBACK	TIER	1	2	3	4	5
ACDelco PSC REWARDS PROGRAM <ul style="list-style-type: none"> Two monthly rewards options - Reloadable Visa Card or Rebate via Reporting Distributors Earn up to 5% back on each month on every ACDelco product you buy  <p>Effective January 1, 2019</p>		✓	✓	✓	✓	✓

CONSUMER ASSURANCE	TIER	1	2	3	4	5
ROADSIDE ASSISTANCE <ul style="list-style-type: none"> Roadside Assistance for your customers No additional charges for admin or per use Valid up to 12 months after their qualifying repair 		✓	✓	✓	✓	✓
LABOUR REIMBURSEMENT <ul style="list-style-type: none"> Labour reimbursement for qualifying products that fail due to a manufacturer's defect Reimbursement up to \$85/hour (see program details for more information) NEW Fleet/Commercial repair qualifications 		✓	✓	✓	✓	✓

MARKETING SUPPORT	TIER	1	2	3	4	5
ACDelcoCanada.com LOCATOR LISTING <ul style="list-style-type: none"> Shop profile on the national website locator 			✓	✓	✓	✓
SIGNAGE PROGRAM <ul style="list-style-type: none"> Reimbursement for half the cost of ACDelco branded sign Up to \$500 reimbursement Up to \$700 reimbursement 				✓	✓	✓
KNOWLEDGE IS POWER <ul style="list-style-type: none"> Marketing materials to host a car care clinic for your customers Presentation segments on vehicle maintenance and routine car care 		✓	✓	✓	✓	✓

MARKETING SUPPORT <i>CONT'D</i>	TIER	1	2	3	4	5
ART SUPPLY <ul style="list-style-type: none"> Access to customized artwork to help promote your shop 					✓	✓
INTUNE CONSUMER NEWSLETTER <ul style="list-style-type: none"> Receive printed and electronic copies of this professionally designed newsletter Perfect for waiting area or for invoice stuffer 			✓	✓	✓	✓
EXCLUSIVE MAILINGS <ul style="list-style-type: none"> Program updates and marketing material throughout the year 		✓	✓	✓	✓	✓
DIGITAL MENU BOARD <ul style="list-style-type: none"> Additional Discounts Available Access to innovative menu board for waiting room Customizeable based on your shop ACDelco professionally designed content Video On Demand smartphone app included with any subscription service OR as a separate annual subscription option Discounted subscription 		✓	✓	✓	✓	✓
CUSTOMIZED MESSAGES/ON HOLD <ul style="list-style-type: none"> Discounted package rates, 1-3 discounted packages to choose from 		✓	✓	✓	✓	✓
eNEWSLETTER <ul style="list-style-type: none"> Access to weekly emails making sure you are up to date on all product and program information 		✓	✓	✓	✓	✓

TECHNICAL SUPPORT & DISCOUNTS	TIER	1	2	3	4	5
GM ESI – CONNECTION PROMOTION <ul style="list-style-type: none"> Free monthly access to GM eSI based on previous CONNECTION purchases 		✓	✓	✓	✓	✓

TO QUALIFY

ACDelco PSC members who are RSSP participants must have a registered program affiliated head office, already registered and approved by both their Head Office and the ACDelco Head Office.

1-800-263-3526
TechConnectCanada.com

ACDelco