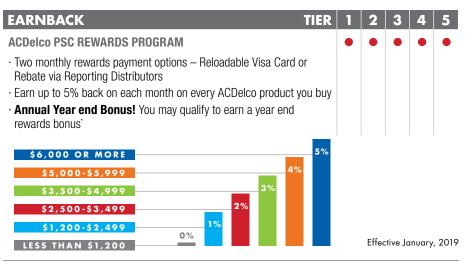
TRAINING TIER	1	2	3	4	5
WEB BASED ONLINE TRAINING	•	•	•	•	•
<ul> <li>Unlimited access to hundreds of online courses</li> <li>Includes Video, Diagnostic, Technical, TechAssist, TechTube</li> </ul>					
SEMINARS	•	•	•	•	•
<ul> <li>3-hour Instructor-Led courses</li> <li>Covers various systems and makes/models</li> <li>Hosted by Distributor to ensure a convenient date, time and location</li> </ul>					
MYSHOP ON SITE TRAINING				•	•
<ul><li>Instructor-led Training at YOUR place of business</li><li>Covers various systems and makes/models</li></ul>					
TRAINING WEBSITE	•	•	•	•	•
Create and manage complete training profile     Track all online and instructor-led courses completed – by technician					

BUSINESS SUPPORT TIER	1	2	3	4	5
INFO-LINE	•	•	•	•	•
· Dedicated support line for all Program questions and issues					
MONERIS CREDIT/DEBIT CARD FEES	•	•	•	•	•
· Low/discounted preferred Moneris card processing rates					
GM NEW VEHICLE PURCHASE PROGRAM			•	•	•
· Discounts on the purchase or lease of a new GM Vehicle					
UNIFORM PROGRAM	•	•	•	•	•
· Access to ACDelco uniforms for launder or purchase					
TECHCONNECT WEBSITE	•	•	•	•	•
<ul> <li>Secure Website with program and marketing support</li> <li>Access to Roadside Assistance marketing, InTune Newsletter, Logos,</li> </ul>					
Knowledge is Power and more					
MECHANICNET CUSTOMER CRS	•	•	•	•	•
· Discounted monthly rates					
AUTO VITALS	•	•	•	•	•
· Discounted rates on monthly subscription					
GEM-CAR SHOP MANAGEMENT SOLUTION	•	•	•	•	•
· Discounted rates on subscription					





CONSUMER ASSURANCE	TIER	1	2	3	4	5
ROADSIDE ASSISTANCE		•	•	•	•	•
<ul> <li>Roadside Assistance for your customers</li> <li>No additional charges for admin or per use</li> <li>Valid up to 12 months after their qualifying repair</li> </ul>						
LABOUR REIMBURSEMENT		•	•	•	•	•
<ul> <li>Labour reimbursement for qualifying products that fail due to a manufacturer's defect</li> <li>Reimbursement up to \$85/hour (see program details for more information)</li> <li>NEW! Now includes commercial vehicle repairs*</li> </ul>						
*See full program details						

MARKETING SUPPORT	TIER	1	2	3	4	5
• Shop profile on the national website locator			•	•	•	•
SIGNAGE PROGRAM  Reimbursement for half the cost of ACDelco repair facility branded signage  Up to \$500 reimbursement  Up to \$700 reimbursement				•	•	•
<ul> <li>KNOWLEDGE IS POWER</li> <li>Marketing materials to host a car care clinic for your customers</li> <li>Presentation segments on vehicle maintenance and routine car care</li> </ul>	are	•	•	•	•	•

MARKETING SUPPORT CONT'D TIER	1	2	3	4	5
ART SUPPLY				•	•
$\cdot$ Access to customized artwork to help promote your shop					
EXCLUSIVE MAILINGS  • Program updates and marketing material throughout the year	•	•	•	•	•
DIGITAL MENU BOARD  Additional Discounts Available Access to innovative menu board for waiting room Customizeable based on your shop ACDelco professionally designed content Video On Demand smartphone app included with any subscription service OR as a separate annual subscription option Discounted subscription	•	•	•	•	•
CUSTOMIZED MESSAGES/ON HOLD  Discounted package rates, 1-3 discounted packages to choose from	•	•	•	•	•
eNEWSLETTER     Access to weekly emails making sure you are up to date on all product and program information	•	•	•	•	•
TECHNICAL SUPPORT & DISCOUNTS TIER	1	2	3	4	5
GM ESI – CONNECTION PROMOTION	•	•	•	•	•
· Free monthly access to GM eSI based on previous CONNECTION purchases					
IDENTIFIX	•	•	•	•	•
· Discounts off the standard monthly rate					
TECHNICAL DELIVERY SYSTEMS (TDS) Subscription Package  · Qualify to purchase one year of Service Programming for \$995 (USD) and an additional offer to purchase a one year of Service Information (SI) at the discounted rate of \$900 (USD).	•	•	•	•	•

