

TRAINING	TIER	1	2	3	4	5
Live In-Person & Virtual + Online On Demand						
WEB BASED ONLINE TRAINING · Unlimited access to hundreds of online courses · Includes Video, Diagnostic, Technical, TechTube		•	•	•	•	•
SEMINARS – Live In-Person and Virtual · 3-hour Instructor-Led courses · Covers various systems and makes/models · Hosted by Distributor to ensure a convenient date, time and location · Virtual Seminars		•	•	•	•	•
MYSHOP ON SITE TRAINING – Live In-Person and Virtual · Instructor-led Training at YOUR place of business · Covers various systems and makes/models · Virtual MyShop Customized training					•	•
TRAINING WEBSITE · Create and manage complete training profile · Track all online and instructor-led courses completed – by technician · ACDelco PERFORMANCE PATH Technical Assessment Tool to help identify technical skills and competencies.		•	•	•	•	•
		•	•	•	•	•
BUSINESS SUPPORT	TIER	1	2	3	4	5
INFO-LINE · Dedicated support line for all Program questions and issues		•	•	•	•	•
MONERIS CREDIT/DEBIT CARD FEES · Low/discounted preferred Moneris card processing rates		•	•	•	•	•
GM NEW VEHICLE PURCHASE PROGRAM · Discounts on the purchase or lease of a new GM Vehicle				•	•	•
UNIFORM PROGRAM · Access to ACDelco uniforms for launder or purchase		•	•	•	•	•
TECHCONNECT WEBSITE · Secure Website with program and marketing support · Access to Roadside Assistance marketing, Logos, Knowledge is Power and more		•	•	•	•	•
GEM-CAR SHOP MANAGEMENT SOLUTION · Discounted rates on subscription		•	•	•	•	•
EPICOR SERVICE CRM · Discounted member pricing · Additional Discount - Set-up Fee <i>Prices may change without prior notice.</i>		•	•	•	•	•

Effective April 1, 2023.

AC103547



PROGRAM MEMBERSHIP.

It all adds up.

Take full advantage of all the benefits of the ACDelco PSC program as part of the Retail Service Support Program.

Effective April 1, 2023.

MEMBERSHIP IN THE
RETAIL SERVICE SUPPORT PROGRAM

