

ACDelco

RSSP

RETAIL SERVICE SUPPORT PROGRAM

PROGRAM MEMBERSHIP.



Become a member today to gain access to important business benefits including online training and more.

MEMBERSHIP IN THE RETAIL SERVICE SUPPORT PROGRAM

■ TRAINING

WEB BASED ONLINE TRAINING

- Unlimited access to hundreds of online courses
- Includes Video, Diagnostic, Technical, TechTube

TRAINING WEBSITE

- Create and manage complete training profile
- Track all online courses completed – by technician
- ACDelco Technical Assessment Tool to help identify technical skills and competencies

■ BUSINESS SUPPORT

INFO-LINE

- Dedicated support line for all Program questions and issues

ROADSIDE ASSISTANCE

- Roadside Assistance for your customers
- No additional charges for admin or per use
- Valid up to 12 months after their qualifying repair

LABOUR REIMBURSEMENT

- Labour reimbursement for qualifying products that fail due to a manufacturer's defect
- Reimbursement up to \$85/hour (see program details for more information)
- Up to 24-month limited labour coverage*
- **NEW!** Now includes Battery coverage

TO QUALIFY

ACDelco RSSP participants must have a registered program affiliated head office, already registered and approved by both their Head Office and the ACDelco Head Office.

LOOKING FOR MORE BENEFITS INCLUDING MONTHLY REBATES?

Ask how you can join the PSC in RSSP program to earn up to 5% a month in rebate rewards **PLUS** gain access to Instructor-Led Training and more.

ACDelco

Quality. It's in our DNA.

*See full program details and for qualifications.
Up to 24-month coverage applicable to Professional/Gold and GM Genuine parts only.